DOOR SECURITY SUPERVISORY COURSE

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The course is divided into 3 modules:

Who Should Attend:

This course has been specifically designed and developed to support delegates taking the Level 2 Award for Working as a Door Supervisor within the Private Security Industry.

- ❖ Module 1 - Working within the private security industry
- ❖ Module 2 - Working as a door supervisor
- ❖ Module 3 - Conflict management within the private security industry

This publication is a must for organizations and trainers looking for professional, easy-to-understand, cost-effective materials. After each section you will have the opportunity to test delegate knowledge with an activity. Topics covered include:

Module 1
- ❖ The Private Security Industry
- ❖ Legislation
- ❖ Health and safety
- ❖ Fire procedures
- ❖ Emergencies
- ❖ Communication skills and customer service

Module 2
- ❖ The role of a door supervisor
- ❖ Civil and criminal laws
- ❖ Arrest
- ❖ Working on a licensed premise
- ❖ Searching
- ❖ Drugs
- ❖ Emergency procedures
- ❖ Recording incidents and crime scene preservation

Module 3
- ❖ The principles of conflict management
- ❖ Recognizing, assessing and reducing risk
- ❖ Communicating and de-escalation in emotive situations
- ❖ Problem solving strategies
- ❖ Good practice following conflict

DURATION : One Day Program